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SJS 44 (Rev. 12/07)

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)

the civil docket sheet. (SEE II	NSTRUCTIONS ON THE REVERSE OF THE FORM.)			
I. (a) PLAINTIFFS		DEFENDANTS		
TAMEKA PARKER		DIVERSIFIED	DIVERSIFIED CONSULTANTS, INC.	
(c) Attorney's (Firm Name	of First Listed Plaintiff Delaware XCEPT IN U.S. PLAINTIFF CASES) 2. Address, and Telephone Number) 1. Kimmel & Silverman, PC, 30 E. Bu	NOTE: IN LAN LAND Attorneys (If Known)	County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE LAND INVOLVED.	
Ave., Ambler, PA, 1900		H		
	DICTION (Place an "X" in One Box Only)	III. CITIZENSHIP OF P	PRINCIPAL PARTIES	
☐ 1 U.S. Government Plaintiff	☑ 3 Federal Question (U.S. Government Not a Party)		TF DEF I Incorporated or Pri of Business In This	
☐ 2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citizenship of Parties in Item III)	Citizen of Another State	2 Incorporated and P of Business In A	
		Citizen or Subject of a Foreign Country	3 ☐ 3 Foreign Nation	□ 6 □ 6
IV. NATURE OF SUI	T (Place an "X" in One Box Only) TORTS	FORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES
□ 110 Insurance □ 120 Marine □ 130 Miller Act □ 140 Negotiable Instrument □ 150 Recovery of Overpayment & Enforcement of Judgment □ 151 Medicare Act □ 152 Recovery of Defaulted Student Loans (Excl. Veterans) □ 153 Recovery of Overpayment of Veteran's Benefits □ 160 Stockholders' Suits □ 190 Other Contract □ 195 Contract Product Liability □ 196 Franchise REAL PROPERTY □ 210 Land Condemnation □ 220 Foreclosure □ 230 Rent Lease & Ejectment □ 240 Torts to Land □ 245 Tort Product Liability □ 290 All Other Real Property	PERSONAL INJURY □ 310 Airplane □ 315 Airplane Product Liability □ 320 Assault, Libel & Slander □ 330 Federal Employers' Liability □ 340 Marine □ 345 Marine Product Liability □ 345 Motor Vehicle □ 355 Motor Vehicle □ 700 PERSONAL PROPERSONAL PRO	RY	422 Appeal 28 USC 158 423 Withdrawal 28 USC 157 PROPERTY RIGHTS 820 Copyrights 830 Patent 840 Trademark SOCIAL SECURITY 861 HIA (1395ff) 862 Black Lung (923) 863 DIWC/DIWW (405(g)) 864 SSID Title XVI 865 RSI (405(g)) FEDERAL TAX SUITS 870 Taxes (U.S. Plaintiff or Defendant) 871 IRS—Third Party 26 USC 7609	□ 400 State Reapportionment □ 410 Antitrust □ 430 Banks and Banking □ 450 Commerce □ 460 Deportation □ 470 Racketeer Influenced and Corrupt Organizations ■ 480 Consumer Credit □ 490 Cable/Sat TV □ 810 Selective Service □ 850 Securities/Commodities/Exchange □ 875 Customer Challenge □ 12 USC 3410 □ 890 Other Statutory Actions □ 891 Agricultural Acts □ 892 Economic Stabilization Act □ 893 Environmental Matters □ 894 Energy Allocation Act □ 895 Freedom of Information Act □ 900Appeal of Fee Determination Under Equal Access to Justice □ 950 Constitutionality of State Statutes
▼1 Original □ 2 R	ate Court Appellate Court	Reopened anoth	ferred from 6 Multidistr. Litigation	
VI. CAUSE OF ACTI	ON Cite the U.S. Civil Statute under which you a 15 U.S.C. 1692K Brief description of cause: Fair Debt Collection Practices A		ar statutes unless urversity).	
VII. REQUESTED IN COMPLAINT:			CHECK YES only JURY DEMAND:	if demanded in complaint:
VIII. RELATED CAS	(See instructions): JUDGE		DOCKET NUMBER	
DATE 10/13/2015	SIGNATURE OF A	TTORNEY OF RECORD		
FOR OFFICE USE ONLY		V /		
RECEIPT# A	MOUNT APPLYING IFP	JUDGE	MAG. JUI	OGE

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UNITED STATES DISTRICT COURT

FOR THE EASTERN DISTRICT OF PENNSYLVANIA — DESIGNATION FORM to be used by counsel to indicate the category of the case for the purpose of assignment to appropriate calendar.

assignment to appropriate tutorium.	
Address of Plaintiff: 7006 Emerson Avenue, Upper Darb	y, PA 19082
Address of Defendant: 10550 Deerwood Park Blvd., Sui	te 309, Jacksonville, FL 32256
Place of Accident, Incident or Transaction:	
(Use Reverse Side Fo	or Additional Space)
Does this civil action involve a nongovernmental corporate party with any parent corporation	
(Attach two copies of the Disclosure Statement Form in accordance with Fed.R.Civ.P. 7.1	$Yes \square No \stackrel{\triangle}{\square}$
Does this case involve multidistrict litigation possibilities?	Yes□ No.
RELATED CASE, IF ANY:	1652 1.62
Case Number:Judge	Date Terminated:
Civil cases are deemed related when yes is answered to any of the following questions:	
1. Is this case related to property included in an earlier numbered suit pending or within on	ne year previously terminated action in this court?
	Yes□ No⊠
2. Does this case involve the same issue of fact or grow out of the same transaction as a priaction in this court?	ior suit pending or within one year previously terminated
	Yes□ No. 🛣
3. Does this case involve the validity or infringement of a patent already in suit or any earlier of a patent already in suit or any earlier of a patent already in suit or any earlier of a patent already in suit or any earlier of a patent already in suit or any earlier of a patent already in suit or any earlier of a patent already in suit or any earlier or any ear	
terminated action in this court?	Yes□ No 🔼
4. Is this case a second or successive habeas corpus, social security appeal, or pro se civil r	rights case filed by the same individual?
	Yes□ No.\\\
CIVIL: (Place ✓ in ONE CATEGORY ONLY)	
A. Federal Question Cases:	B. Diversity Jurisdiction Cases:
1. □ Indemnity Contract, Marine Contract, and All Other Contracts	Diversity survanceion cases. Insurance Contract and Other Contracts
2. □ FELA	2. Airplane Personal Injury
3. □ Jones Act-Personal Injury	3. Assault, Defamation
4. □ Antitrust	4. Marine Personal Injury
5. Patent	5. Motor Vehicle Personal Injury
6. □ Labor-Management Relations	6. □ Other Personal Injury (Please specify)
7. □ Civil Rights	7. □ Products Liability
8. □ Habeas Corpus	8. □ Products Liability — Asbestos
9. □ Securities Act(s) Cases	9. □ All other Diversity Cases
10. □ Social Security Review Cases	(Please specify)
11. All other Federal Question Cases (Please specify) 15 U.S.C. § 1692 et seq.	
ARBITRATION CE	RTIFICATION
(Check Appropriate	e Category)
I, CRAIG THOR KIMMEL , counsel of record do hereby c Pursuant to Local Civil Rule 53.2, Section 3(c)(2), that to the best of my knowledge a	
\$150,000.00 exclusive of interest and costs;	and benef, the damages recoverable in this civil action case exceed the sum of
Relief other than monetary damages is sought.	
1/1	F7100
DATE: 10-13-15 Attorney-at-Law	571.00 Attorney I.D.#
NOTE: A trial de novo will be a trial by jury only if	and the second of the second s
I certify that, to my knowledge, the within case is not related to any case now pending	or within one year previously terminated action in this court
except as noted above.	•
/ ///	
DATE: 10-13-15 Attorney-at-Law	<u>57100</u> Attorney I.D.#
CIV. 609 (5/2012)	money no.

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

CASE MANAGEMENT TRACK DESIGNATION FORM

	9	CIVIL ACTION
TAMEKA PARKER	:	
V.	1	
DIVERSIFIED CONSULTANTS,	INC.:	
	1	NO.

In accordance with the Civil Justice Expense and Delay Reduction Plan of this court, counsel for plaintiff shall complete a Case Management Track Designation Form in all civil cases at the time of filing the complaint and serve a copy on all defendants. (See § 1:03 of the plan set forth on the reverse side of this form.) In the event that a defendant does not agree with the plaintiff regarding said designation, that defendant shall, with its first appearance, submit to the clerk of court and serve on the plaintiff and all other parties, a Case Management Track Designation Form specifying the track to which that defendant believes the case should be assigned.

SELECT ONE OF THE FOLLOWING CASE MANAGEMENT TRACKS:

Telephone	FAX Number	E-Mail Address			
215-540-8888 x 116	877-788-2864	kimmel@creditlaw.co	m	_	
Date	Attorney-at-law	Attorney for			
10-13-15		Plaintiff, Tameka Par	ker	_	
f) Standard Management – Cases that do not fall into any one of the other tracks.					
(e) Special Management – Cases that do not fall into tracks (a) through (d) that are commonly referred to as complex and that need special or intense management by the court. (See reverse side of this form for a detailed explanation of special management cases.)					
 d) Asbestos – Cases involving claims for personal injury or property damage from exposure to asbestos. 					
c) Arbitration - Cases required to be designated for arbitration under Local Civil Rule 53					
b) Social Security – Cases requesting review of a decision of the Secretary of Health and Human Services denying plaintiff Social Security Benefits.					
a) Habeas Corpus – Cases brought under 28 U.S.C. § 2241 through § 2255.					

(Civ. 660) 10/02

1 UNITED STATES DISTRICT COURT 2 EASTERN DISTRICT OF PENNSYLVANIA 3 4 TAMEKA PARKER, 5 Plaintiff, 6 Case No.: v. . 7 COMPLAINT AND DEMAND FOR DIVERSIFIED CONSULTANTS, 8 **JURY TRIAL** INC., (Unlawful Debt Collection Practices) Defendant. 10 11 **COMPLAINT** 12 13 TAMEKA PARKER ("Plaintiff"), by and through her attorneys, KIMMEL 14 SILVERMAN, P.C., alleges the following against & DIVERSIFIED 15 CONSULTANTS, INC. ("Defendant"): 16 INTRODUCTION 17 18 1. Plaintiff's Complaint is based on the Fair Debt Collection Practices 19 Act, 15 U.S.C. § 1692 et seq. ("FDCPA"). 20 JURISDICTION AND VENUE 21 Jurisdiction of this court arises pursuant to 15 U.S.C. § 1692k(d), 2. 22 23 which states that such actions may be brought and heard before "any appropriate 24 United States district court without regard to the amount in controversy," and 28 25

U.S.C. § 1331 grants this court original jurisdiction of all civil actions arising under the laws of the United States.

- 3. Defendant conducts business in the Commonwealth of Pennsylvania and as such, personal jurisdiction is established.
 - 4. Venue is proper pursuant to 28 U.S.C. § 1391(b)(2).

PARTIES

- 5. Plaintiff is a natural person residing in Upper Darby, Pennsylvania 19082.
- 6. Plaintiff is a "consumer" as that term is defined by 15 U.S.C. §1692a(3).
- 7. Defendant is a national debt collection company with its corporate headquarters located at 10550 Deerwood Park Boulevard, Suite 309, Jacksonville, Florida 32256.
- 8. Defendant is a "debt collector" as that term is defined by 15 U.S.C. § 1692a(6), and repeatedly contacted Plaintiff in an attempt to collect a debt.
- 9. Defendant acted through its agents, employees, officers, members, directors, heirs, successors, assigns, principals, trustees, sureties, subrogees, representatives, and insurers.

FACTUAL ALLEGATIONS

10. At all relevant times herein, Defendant was attempting to collect a

consumer debt and contacted Plaintiff in its attempts to collect that debt.

- 11. Plaintiff never incurred any debt in connection with a business or commercial activities, and therefore, the debt if truly an obligation owed by her could only have arisen from a financial obligation primarily for personal, family, or household purposes.
- 12. The debt at issue, an AT&T cell phone bill, arose out of transactions primarily for personal, family, or household purposes.
- 13. Defendant collected from Plaintiff beginning November 2014 through May 26, 2015 on one AT&T account and from May 3, 2015 through August 2015 on another AT&T account.
- 14. Defendant's overlapping collection of two accounts involving the same creditor was confusing to Plaintiff as Defendant had not correctly differentiated that there were two accounts, or the two (very different) balances, which Defendant was collecting.
- 15. In early June 2015, Defendant repeatedly and continuously placed collection calls to Plaintiff's cellular telephone.
- 16. During the relevant period, Plaintiff received an average of five (5) calls each day from Defendant.
- 17. In November 2014, when Defendant first contacted Plaintiff, it identified its company's name and informed her that it was attempting to collect

on the aforementioned \$42.00 AT&T debt.

- 18. On or around June 2015, Defendant began seeking a \$1,000.00 from what Plaintiff later learned was another AT&T account.
- 19. As to the first account, Plaintiff told Defendant the \$42.00 amount was paid in full in 2008 and nothing was owed.
- 20. Plaintiff told Defendant's collectors that she disputed the \$42.00 amount, and when a call demanding \$1,000.00 was received in June 2015, she instructed Defendant to stop calling her.
- 21. Although Defendant heard Plaintiff's instructions, the collector quickly terminated the call rather than confirm that calls would stop.
- 22. Defendant continued to call, multiple times between June 2015 and August 2015 after she told Defendant to stop calling.
- 23. Frustrated, Plaintiff reiterated to Defendant in the subsequent calls she answered, what she had said earlier; the debt had already been paid. In response, Defendant's collectors did not disagree that it was paid, only that they had "no records of it."
- 24. Defendant persisted and when that failed, threatened to pursue legal action if the \$1,000.00 amount sought remained unpaid.
- 25. Defendant's constant calls, aside from being unwanted, were placed at inconvenient times such as while Plaintiff was at work, and came after

Defendant was told not to call.

- 26. Defendant's action, as described herein, were taken with intent to annoy, abuse, harass, and mislead Plaintiff in connection with the collection of a debt.
- 27. Defendant's overlapping collection efforts on two AT&T balances from Plaintiff, caused confusion and were conducted in a manner that resulted in a deceptive, harassing, and misleading, impact upon Plaintiff.
- 28. Upon information and belief, Defendant did not maintain recordings of calls to Plaintiff referenced above.
- 29. Upon information and belief, the only recordings Defendant retained in connection with Plaintiff, were those that recorded Plaintiff's voice mail greeting only and calls that were cut off in mid-sentence.
- 30. Upon information and belief, Defendant made recordings of calls that it could not secure Plaintiff's consent, but retained whatever was recorded anyway.

DEFENDANT VIOLATED THE FAIR DEBT COLLECTION PRACTICES ACT

COUNT I

- 31. Defendant's conduct, as detailed in the preceding paragraphs, violated 15 U.S.C. § 1692c(a)(1).
 - a. A debt collector violates § 1692c(a)(1) of the FDCPA by

communicating with a consumer in connection with the collection of any debt at any unusual time or place or a time or place known or which should be known to be inconvenient to the consumer. In absence of knowledge of circumstances to the contrary, a debt collector shall assume that the convenient time for communicating with a consumer is after 8:00 a.m. and before 9:00 p.m., local time at the consumer's location.

b. Here, Defendant violated § 1692c(a)(1) of the FDCPA when it called Plaintiff at her place of employment, after being told to stop calling, which made the calls inconvenient for her.

COUNT II

- 32. Defendant's conduct, as detailed in the preceding paragraphs, violated 15 U.S.C. §§ 1692d and 1692d(5).
 - a. A debt collector violates § 1692d of the FDCPA by engaging in conduct of the natural consequence of which is to harass, oppress, or abuse any person in connection with the collection of a debt.
 - b. A debt collector violates § 1692d(5) of the FDCPA by causing a telephone to ring or engaging any person in telephone conversation repeatedly or continuously with intent to annoy,

abuse, or harass any person at the called number.

c. Here, Defendant violated §§ 1692d and 1692d(5) of the FDCPA by repeatedly contacting Plaintiff multiple times a week, and continuing to call Plaintiff after being told to stop calling her.

COUNT III

- 33. Defendant's conduct, as detailed in the preceding paragraphs, violated 15 U.S.C. §§ 1692e, 1692e(2)(A), 1692e(5), and 1692e(10) of the FDCPA.
 - a. A debt collector violates § 1692e of the FDCPA by using any false, deceptive or misleading representations or means in connection with the collection of any debt.
 - b. A debt collector violates § 1692e(2) of the FDCPA by falsely representing the character, amount, or legal status of any debt.
 - c. A debt collector violates § 1692e(5) of the FDCPA by threatening to take any action that cannot legally be taken or that is not intended to be taken.
 - d. A debt collector violates § 1692e(10) of the FDCPA by using any false representation or deceptive means to collect or attempt to collect any debt.
 - e. Here, Defendant violated §§ 1692e and 1692e(10) of the

FDCPA when it engaged in collection of two AT&T accounts with vastly different balances, at the same time, without differentiation, by threatening legal action if the balance remained unpaid when it had no intention of pursuing legal action and when it misrepresented the amount and status of the alleged debt.

- f. Defendant violated §§ 1692e(2) and 1692e(10) of the FDCPA by falsely representing to Plaintiff that it was seeking a \$1000.00 balance but was at the time collecting on two amounts one of which was only \$42.00.
- g. Finally, Defendant violated §§ 1692e(5) and 1692e(10) of the FDCPA when it threatened to pursue legal action it had no intention of taking.

COUNT IV

- 34. Defendant's conduct, as detailed in the preceding paragraphs, violated 15 U.S.C. §§ 1692f and 1692f(1) of the FDCPA.
 - a. A debt collector violates § 1692f of the FDCPA by using unfair or unconscionable means to collect or attempt to collect any debt.
 - b. A debt collector violates § 1692f(1) of the FDCPA by

collecting any amount (including any interest, fee, charge, or expense incidental to the principal obligation) unless such amount is expressly authorized by the agreement creating the debt or permitted by law.

- c. Here, Defendant violated § 1692f of the FDCPA engaging in other unfair and unconscionable debt collection practices, including failing to update its records to cease collection calls to Plaintiff's cellular telephone after he told them to stop calling, and when it attempted to collect a greater amount then owed.
- d. Here, Defendant violated § 1692f(1) of the FDCPA by attempting to collect \$953.00 more than the original amount owed by Plaintiff.

WHEREFORE, Plaintiff, TAMEKA PARKER, respectfully prays for a judgment as follows:

- a. All actual damages suffered pursuant to 15 U.S.C. §1692k(a)(1);
- b. Statutory damages of \$1,000.00 for the violation of the FDCPA pursuant to 15 U.S.C. §1692k(a)(2)(A);

- c. All reasonable attorneys' fees, witness fees, court costs and other litigation costs incurred by Plaintiff pursuant to 15 U.S.C. §1693k(a)(3); and
- d. Any other relief deemed appropriate by this Honorable Court.

DEMAND FOR JURY TRIAL

PLEASE TAKE NOTICE that Plaintiff, TAMEKA PARKER, demands a jury trial in this case.

By:

RESPECTFULLY, SUBMITTED,

Date: 18-13-15

Attorney ID No. 57100

Kimmel & Silverman, P.C.

30 E. Butler Pike Ambler, PA 19002

Phone: (215) 540-8888 Fax: (877) 788-2864

Email: kimmel@creditlaw.com